الدكتور: حسين هليل وداعة -----علم السلوك :الرابعة------علم السلوك

الاتجاهات Attitudes

Are group of determinant of behavior, emotion, feeling, reaction to subject such as :<u>favorable V un favorable</u>, <u>approval V</u> <u>disapproval</u>, <u>like V dislike</u>.

Altitude comprising:

1- Cognitive component مكونات معرفيه: e. g . negative believe about group V perception positive about group

2- Affective component اجحاف e . g. prejudice: وحدانيه feeling toward group

3- Behavioral component مكونات سلوكيه e.g. negative action against group

تلأم الاتجاهات Consistency of attitude

1- Some attitude seem to go together like:-People who support affirmative توكيدي صلد action likely to advocate stronger gun control Some suggest to penalize homosexual and refuse their employment in marines الجيش المارينز

2- Cognitive consistency: people attitude as having kind of internal logic consistent with situational altitude

3- Cognitive non consistency

- \Rightarrow Ideological difference التناقضات الايديولوجيه
- \Rightarrow Double standard از دو اجية المعايير

We should be cautious about accusing someone being inconsistent , because his attitude simply inconsistent with our ideological frame . اختلاف الاخرين مع افكارنا لا يعني انهم غير متلائمين بأفكار هم وسلوكهم. e.g. opposition of capital punishment is usually attitude of conservative

opposition of both الاعتراض على عقوبة الاعدام هي من افكار المحافظين

- \Rightarrow capital punishment
- \Rightarrow Legal abortion (Liberians idea).

الاعتراض على عقوبة الاعدام والاجهاض القانوني هو اختلاف مع افكار الليبر اليين

Function of Altitude:

Attitude serve no. of different psychological function, different people had same attitude for different reason i.e. (function of attitude how consistent with his minding) functions are:-

- **1-instrumental function** -: وظيفه الاله utilitarian reason our general desire to obtain benefit and to avoid punishment
- وظيفه المعرفة C-Knowledge function

Attitude push us to make sense of world such attitude permits us to organize and process divers فهم المتناقضات information.

وظيفه طرح وابراز القيم Value expression function

Attitude help us to reflect our self-concept e.g. like people who have position attitude to word gays (homosexual) are expressing their believe in (freedom and tolerance) . e.g. negative attitude toward gays due to religious purposes who express their condemn اشمئزاز of homosexual .

وظيفه دفاعات الذات Gefensive function

The concept firstly introduced by Sigmund- Freud These defense protect us from anxiety e.g. projection ... person repress his unacceptable impulses and express his hostile attitude.

5- Social – adjustment function وظيفه التكيف الاجتماعي attitude that help us that we are part of community كاتجاهات : التعاون والتضحية

افضل تكييف عن طريق فهم توجيهات الاخرين - لا يجاد المسوغ لسلوكياتهم

الاتجاهات والسلوك Behaviors والسلوك

We study attitude of any person to expect his features behaviors Political candidate المرشح السياسي is interested in survey of voter opinion افكار الناخبين especially if attitude express and compatible of voting behavior

المرشح السياسي يحاول طرح افكار قريبه من افكار الناخبين لفهم توجهاتهم. • Relationship of attitude and behavior is complex it is not linear or direct

- Behavior is determined by many factors other than attitude, these factors affect attitude and factors like
 - a) Degree of constrains اجبار in situation
 - تأثير المجاميع Peer pressure (

Attitude tend to predict behavior best in the following condition :-

- 1- Strong and consistent
- 2- Specially related to behavior predicted
- 3- Attitude based on person exporter
- 4- The person aware his attitude

النفور المعرفي (الناشز الفكري) Cognitive Dissonance

- An unpleasant feeling caused by noticing an inconsistency one cognition
- These contradictory متناقض may be attitude or one awareness of behavior
- People have motivation to reduce dissonance by changing their attitude , believe ,
- Behavior or by justifying or rationalizing their attitude.

Dissonance is strongest when discrepancy has been noticed between ones self-concept and one's behavior . يشتد الانز عاج المعرفي عندما يكون الاختلاف الافكار الذاتية ولهذا ما يسمى باز دواج الشخصية Cognitive dissonance typically leads to change in attitude, behaviors, self-affirmative - تأكيد الذات - or rationalization.

مثال على النفور. از دواج الشخصية هي :انواع النصائح التي يعدها الطبيب للمريض كقطع الكحول وفرط تناول الطعام بينما لا يلتزم بذلك مستخدما rationalization كالحياة فانية...... والخ

Interpersonal Phenomena

1- Social influence

- Refer to the way people affect though , feeling and behavior of other
- Its closely related to group dynamic
- Most of principles of influence and strongest when it take place in social group استمر ار اتجاهات او افكار وجعل الناس يقبلون بها نحعلهم تحت تأثير الوعي الجماعي كما في التجمعات العشائريه، الدينيه، الحزبيه
- Conformity(انسجام، تطابق) most common and pervasive form of social
- influence, it is defined as (the tendency to act like other or group member)

• <u>factors affect level of conformity :</u>

- 1) Group size
- الالتصاقCohesion (2
- التأخي، لا عداؤه Unanimity (3
- المركز Status (4
- الانجازات السابقة Prior commitment (5

• Conformity

- viewed negative in use
- view necessary and essential in eastern

Social influence:

- التقارب 1. Conformity
- مطاوعة 2. Compliance
- 3. Obedience الخضوع
- 1. Self-preference الثبات الذات

The two major motives in conformity

- \Rightarrow Normative influence التأثيرات الطبيعية
- \Rightarrow Informative influence التأثير ات المعلوماتية

Normative influence

Tendency to conform in order to gain social acceptance and avoid social rejection as in peer pressure . الالتزام لقصد كسب الرضى الاجتماعي وتجنب الرفض

Informative influence

Which is based on desire to obtain useful information through conformity and thereby achieve accurate result .

الانسجام يقصد منه تجميع المعلومات للوصول الى نتأئج وفيه حيث الاقليات لديها دقه معلومات ودقه موقف بينما ذات معلومات الأغلبية

Compliance المطاوعة الاجتماعية refer to any change in behavior a request on suggestion from other persons .

Obedience: الخضوع: this is complete change in behavior that is due to direct command from other person.

Self-fulfilling prophecy التنبؤ بكفاءة الذات): - prediction that is being made , actually cause itself to become true .

Group dynamic

Group: - two or more individual that are connected to each other by social relationship .<u>Group tend to aggregate:</u>

- \Rightarrow Interact
- \Rightarrow Influence by each other
- \Rightarrow Share common identity

And characterized by the following :-

1-Norm (القوانين الاجتماعية) : rule and expectation for group member to follow e.g. say thank you , shake hand

هو القانون او التوقع لكل الافراد المجموعه مثل القول شكرا هز اليد في السلام, 2- Role الدور: role and expectation of specific member within group e.g. oldest sibling have additional responsibilities

3- **Relation** (الترابط: pattern of linking within group and difference in prestige or stating e.g. leader Temporary group and aggregate share few or non of these feature and don't qualify as true group like people wait in line to get on bus, for example don't onstitute group. النموذج من التشابه والاختلاف في المهن.

Group are importance because :

- 1) They offer social support توافر الدعم الاجتماعي
- 2) They offer social resource توفير التمويل الجماعي

شعور الانتماء Feeling of belonging (

4) Performance of social identity بناء الهوية الاجتماعية

5) Shared social identity of individual within group influence (Intergroup behavior)

6) Group of moderate and improve decision making .

Collective thinking Has many defect include :-

A – premature consensus اجماع غير ناجح

افتراضات غير ناجحة B – incorrect assumption

المجاميع المعزوله C - it occur in situation include isolation of group

d- Presence of high directive leader

Advantage of collective thinking

- A- Affect and improve performance and production
- B- Social facilitation e.g. working harder in presence of other
- C- Crowding behavior : deindividulization lead to more work

Relation with others

Question/ why people some time act in prosocial ways ? مساند

- For <u>سلوك الجميع</u>
 - \Rightarrow loving,
 - \Rightarrow liking
 - \Rightarrow and helping

Q / other act in antisocial way: Hostility, aggression, prejudice,

against other,

Aggression :harm other

Hostile: aggression with emotion

Causes of antisocial behavior :-

- 1-Biological factors (testosterone)
 - 2-Environmental factors
 - 3- Situation (frustration)

Causes of prosocial behavior

1- Altruism الايثار:person feel empathy for other .

ويؤثرون انفسهم ولوكان قصاصا -2

3- Trying to feel less responsible

It refer to all forces that people to like other, establish relationship and in some cases fall in love

Interpersonal Attraction

الجذب بين الاشخاص

Principles of attractions:-

1- Physical proximity: - tend to increase attraction where as long distance tend to make relationship more difficult of the second state of th

usually occur -: الالفه (تحب شخص دون ان تراه) Familiarity

unconsciously

3- Similarity (شبيه الشي منجذب له) (the more similar two people in attitude background, other trait, more probable like each other.

3- Physical attractiveness - الجاذبية البدنية: it is important in romantic relationship characterized by passion العاطفة companion الرفقة التيار الشريك ...كثير ما يكون الناس ينجذبون الى النساء ذوات

الاجسام الطويلة الجميلة

It is suggested that love has 3 component

- a- Intimacy
- b-Passion
- c- Commitment.